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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORMInvestigator: John La PortaPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysInquiry No. 2006 - 50578Date: 3/24/2006Complaint Description: 19D Other - ACC Admin. QuestionsFirst:Last:Complaint By: James H & Patricia R KahoeAccount Name: James H & Patricia R KahoeHome: [REDACTED]Street: [REDACTED]Work: [REDACTED]City: YumaCBR:State: AZ Zip: 85367is:Utility Company: Far West Water & Sewer, Inc.Division: WaterContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

CUSTOMER SENT THE FOLLOWING E-MAIL TO THE COMMISSION.

Many Foothills residents are leaving for their summer homes prior to the end of March. There is no way they will be able to attend the July 18, 2006 hearing in Phoenix. They represent a very large portion of our community. It is not fair that the hearing that is important to all of us; regarding FarWest's 38% increase, be held in July a more appropriate time would be in November thru January and should be held here in Yuma. It seems to us that it would be more feasible to have a Commission member come here than several hundred try to get to Phoenix. Please take this into consideration.

Sincerely

James H and Patricia R Kahoe

[REDACTED]
Yuma, Az 85367
[REDACTED]

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

03/24/06-I spoke to the customer on this day and sent him the following e-mail response.

Dear Mr. & Mrs. Kahoe:

Thank you your e-mail regarding Far West Water & Sewer Co. Inc. I have entered your comments into the Commission's database. A copy has been sent to the Administrative Law Judge who will be hearing this matter.

RECEIVED
2006 MAR 24 / P 3:16
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

At present, the hearing is scheduled for July 18, 2006. There will be a public comment meeting in Yuma on April 7, 2006 at the Best Western Innsuites Hotel, 1450 Castle Dome Avenue, at 6:00 p.m.

If you have any further questions, please call me [REDACTED]

Thank you,
John La Porta
Public Utilities Consumer Analyst
Utilities Division

CLOSED

End of Comments

Date Completed: 3/24/2006

Inquiry No. 2006 - 50578

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORMInvestigator: John La PortaPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysInquiry No. 2006 - 50580Date: 3/24/2006Complaint Description: 19D Other - ACC Admin. QuestionsFirst:Last:Complaint By:

Michael F

Bakara

Account Name:

President, Greater Foothills Citizens Associatio

Home: [REDACTED]Street:

[REDACTED]

Work: [REDACTED]City:

Yuma

CBR:State:

AZ

Zip: 85367

is:Utility Company:

Far West Water & Sewer, Inc.

Division:

Water

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]Nature of Complaint:

CUSTOMER SENT THE FOLLOWING E-MAIL TO THE COMMISSION

This letter is in reference to the hearing for a sewer rate increase for Far West Water & Sewer, Co. I represent over 50 residents of the Yuma Foothills who will be directly effected by this rate increase. Several of these citizens are elderly, on a fixed income, and no longer travel out of the area. Several more are winter visitors who are back up north when this hearing is scheduled in July, in Phoenix.

We all strongly feel that it is very inappropriate and certainly unfair to hold this hearing in Phoenix, in July when it directly effects us here in Yuma.

We urgently request that this hearing be rescheduled for the Oct.- Nov. timeframe and that it be held in the Yuma area. This would be where and when the greatest number of people directly effected by the rate increase could attend the hearing and properly respond to the Commission.

Respectfully,
Michael F. Bakara
President, Greater Foothills Citizens Association
[REDACTED]
Yuma, Az. 85367
[REDACTED]

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

03/24/06-I spoke to the customer on this date and also sent him the following e-mail response.

Dear Bakara:

Thank you your e-mail regarding Far West Water & Sewer Co. Inc. I have entered your comments into the Commission's database. A copy has been sent to the Administrative Law Judge who will be hearing this matter. At present, the hearing is scheduled for July 18, 2006. There will be a public comment meeting in Yuma on April 7, 2006 at the Best Western Innsuites Hotel, 1450 Castle Dome Avenue, at 6:00 p.m.

If you have any further questions, please call me [REDACTED]

Thank you,
John La Porta
Public Utilities Consumer Analyst
Utilities Division

CLOSED
End of Comments

Date Completed: 3/24/2006

Inquiry No. 2006 - 50580
